

PETROL OR DIESEL

This taste is often described as being like fuel, solvents, white spirit or creosote.

Petrol or diesel tastes or smells can be caused by fuel or heating oil which has been spilled or leaked on to the ground.

These chemicals can travel through plastic water pipes and contaminate your water supply.

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The water from my cold tap tastes or smells like:

PETROL OR DIESEL

Fuel contamination is usually as a result of leaking fuel storage tanks or fuel spills. It can take some time for a taste or smell to be noticeable in your water following a spill or leak.

If you have unprotected pipework feeding your property then you should let us know if you become aware of any issues.

DO YOU HAVE A HEATING TANK OR FUEL STORAGE IN OR NEAR TO YOUR PROPERTY OR HAVE YOU HAD ANY WORK CARRIED OUT RECENTLY TO YOUR HEATING SYSTEM?

Leaking storage tanks can contaminate land and lead to fuel permeating through plastic supply pipes.

Check storage on your property for any leaks or spills and speak to your neighbours to see if they are experiencing the same issue.

If you have been carrying out any repairs to vehicles on your drive or outside your property, fuels and oil spills can also contaminate the land and water supply.

WHAT YOU CAN DO

Contact us straight away on 0345 717 1100.

Do not use the water for anything other than flushing the toilet until you have spoken to us.

If fuel has contaminated your supply pipework, it will need to be replaced with Protecta-Line or copper.

We can advise you of exactly what actions you need to take.

