



STATEMENT OF SIGNIFICANT CHANGES TO CHARGES SCHEME CHARGES FOR 2020/21

This statement is published in accordance with the Charges Scheme Rules issued by the Water Services Regulation Authority under sections 143(6A) and 143B of the Water Industry Act 1991.

We confirm that:

- a) There are no bill increases of greater than 5% from the 2019/20 charges (for a given customer type assuming a constant level of consumption); and
- b) There have been no significant changes in our charging policy.

13 January 2020