

DWMP NEWS

Date: October 2020

Issue number: 3

INTRODUCTION

Hi everyone and welcome to our third DWMP Newsletter. We hope you still find these newsletters useful and welcome any feedback. Feel free to contact us by email at dwmp.nwl.co.uk with any suggestions or comments. This newsletter will also be posted on our website at:

<https://www.nwl.co.uk/services/sewerage/drainage-and-wastewater-management-plans/>.

UPDATE SINCE LAST NEWSLETTER

We have carried out Phase 1 of our customer research, giving customers the opportunity to co-create the way the DWMP is shaped. We are busy collating the findings. We have also established an on-line customer community to take with us on our DWMP journey! We hope to be able to share the findings in the next newsletter.

We held our first external strategic planning group workshop on 16 October, where we agreed the Terms of Reference and developed a plan of continual engagement in partnership.

NATIONAL PICTURE

The BRAVA National Planning objectives have now been uploaded on Water UK's website and can be found at the link below:

<https://www.water.org.uk/wp-content/uploads/2020/07/BRAVA-planning-objectives-for-the-first-cycle-of-DWMPs.pdf>

The BRAVA Task and Finish Group continue to meet regularly to finalise company approaches for national reporting, and have completed over 27 hours of meeting time since lockdown started.

The National Project Steering Group met on 24 September. Keep an eye out on the Water UK website for minutes of the meeting. Previous meeting minutes can be found [here](#).

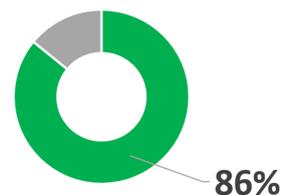
CUSTOMER PORTAL

We have started a series of workshops with our customers aimed at designing the customer portal. It is really important that the final product is something that our customers find accessible and useful.

BRAVA PROGRESS

| Programme Workstream | Number (Complete / To Do) | | RAG Status Previous Month | RAG Status Current Month |
|---------------------------|---------------------------|-------|---------------------------|--------------------------|
| | BRAVA (L3s) | 215 | 263 | 63% |
| BRAVA modelled population | 2.33M | 2.71M | 77% | 86% |

Modelled BRAVA Population
86% Complete



We will have the BRAVA complete in December and we are starting to run areas through the Problem Characterisation which is a more detailed approach to understand the nature of the problem.

At the same time, we are also developing the methodology for Option Development and Appraisal, where the outputs from the BRAVA and problem characterisation provide an indication of the planning approach to be taken which is appropriate to the complexity and scale of the risk.