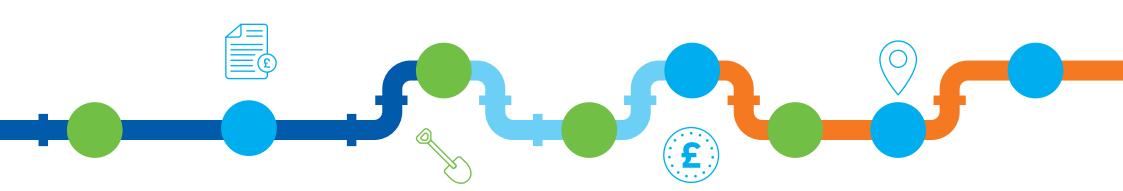


SLP CONNECTION PROCESS

This leaflet is a guide to support our customers through the self-lay process and includes details to explain what is required at each stage.

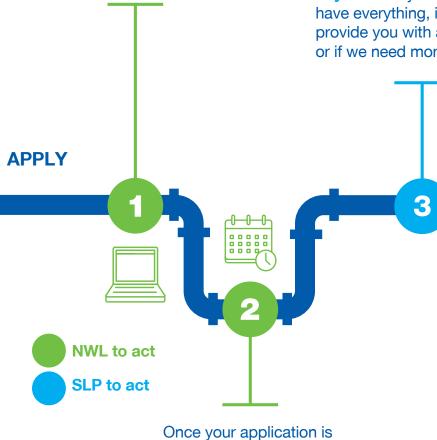


You submit your Point of Connection (POC) application on the portal (if required). We will respond within 5 calendar days to let you know if we have everything we need, to provide you with a POC.

You submit your application for the non-contestable costs, costs for any contestable work you want us to carry out and pay your application and design fee / design checking fee. We will respond within **5 calendar days** and let you know if we have everything, if we need to provide you with a quotation, or if we need more information.

To accept the proposal, you submit a fully completed self-lay schedule together with the land registry title drawing and Title Deed pay the legal fees and charges for the non-contestable work and any contestable work you've asked us to carry out.

Upon receipt of the WAA, you obtain the signatures of all parties and return the completed document to us.



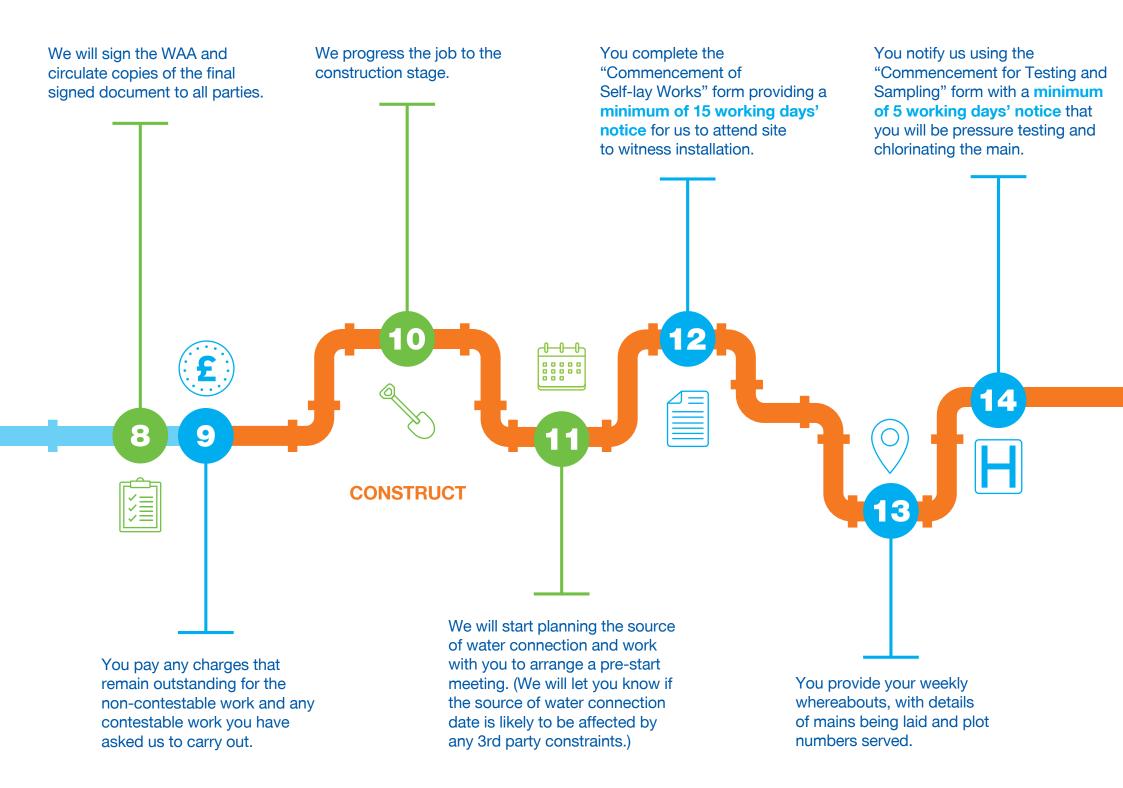
Once your application is complete; We will issue a POC response letting you know the point on our network where you can connect. You will receive the response within 14 calendar days.

We will issue the quotation for the non-contestable work and any contestable work you want us to carry out. You will receive the quote within 28 calendar days if you have asked us to provide the design, or within 14 calendar days if you have asked us to approve your design. For complex sites and those with more than 500 houses, the timescales will be 42 or 21 calendar days respectively.

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We validate the schedule submission to make sure it is complete, check the source of water connection date and that the legal fees have been paid. If everything is complete, we will issue the Water Adoption Agreement (WAA) within 7 calendar days.

WATER

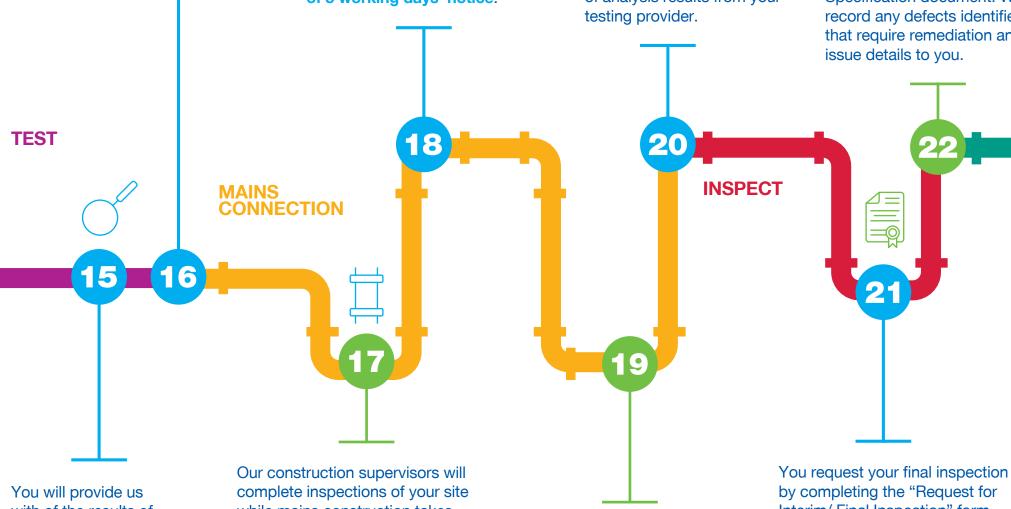


You submit a notification of fire hydrant installations if applicable using the "Fire Hydrant Installation" form.

You complete your request for approval to make the inline mains connection by returning the "Request for Routine Inline Mains Connection" form giving a minimum of 5 working days' notice.

When you have completed the connection works, you submit a downstream sample result from the connected main by submitting your certificate of analysis results from your testing provider.

We carry out a final inspection to determine whether the main meets the required standard as per our published Design & Construction Specification document. We record any defects identified that require remediation and issue details to you.



You will provide us with of the results of your pressure test and chlorination by submitting the "Self-Lay Mains Scheme Commissioning" form.

Our construction supervisors will complete inspections of your site while mains construction takes place. If any defects are identified during these visits, you will need to remedy all highlighted defects before progressing to the next stage.

We will confirm acceptance of your request and approve your routine inline mains connection onto our main. You request your final inspection by completing the "Request for Interim/ Final Inspection" form and provide a .dwg drawing of your as-laid drawings, highlighting the section of main that requires inspection.

You submit a request for the newly commissioned mains to be vested by submitting a "Request for vesting" form together with a referenced drawing with the relevant mains clearly highlighted. You request approval to make service connections by submitting the "Request to Complete Service Connections" form. At this point, you must demonstrate Water Regulations compliance of the supply pipes, by submitting Water Industry Approved Plumbers' Scheme (WIAPS) certificates, or through inspection by us (whichever is specified in the WAA). For non-household properties our requirement is that our Water Regulations team will complete site visits and WIAPS will not be accepted for this type of connection.

For more information please contact our Developer Services team.



0345 609 4639



nwl.co.uk/services/ developers/self-lay/

SERVICE CONNECTION

Will complete site visits and WIAP'S will not be accepted for this type of connection.

You inform us that service connections have been completed and you are ready for meter installation by submitting the "Completed Service connections" form.

Non household properties (NHH) - for non-household properties, in addition to the WIAPS certification, it is our requirement that our Water Regulations

Once your request

is validated, we

issue a vesting

certificate within

5 calendar days.

our Water Regulations team completes a site visit to assess the internal plumbing systems and fittings. Our NSC Planning team will help guide you through the process for non-household properties.

You inform us that service connections have been completed and you are ready for meter installation(s) by submitting the "Completed Service Connections" form within 5 calendar days for household and within 1 calendar day for

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You arrange the remediation of any defects identified during our final inspection.

calendar day for we install meters within 7 non-household. We install meters within 7 calendar days/5 working days.

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