

# ENVIRONMENT POLICY STATEMENT

Our vision is to be the national leader in the provision of sustainable water and waste water services.

Northumbrian Water Limited (NWL) recognises the impact its operations and activities have on the environment and, in everything we do. We aim to protect and improve the environment for the benefit of all.

As Chief Executive, I am committed to protecting and enhancing the environment as a business priority and promoting awareness of environmental issues throughout the business. We will work ethically to achieve this by:



- Complying with relevant legislation and other applicable requirements in all of our activities and seeking to continually improve performance and to achieve best practice standards.
- Providing appropriate systems and procedures to plan, develop, implement, monitor and review the environment policy and make sure appropriate resources are available to maintain, monitor and, where necessary, improve environmental performance.
- Requiring contractors and suppliers to carry out their activities to standards that at least match those of NWL and that their environmental performance is monitored closely.
- Demonstrating effective communication and consultation on environmental matters at every level of the business.
- Providing appropriate information, instruction, training and supervision to ensure that environmental requirements are understood throughout the business.
- Making sure that environmental indicators are reported to the company management team each month and feature prominently in corporate communications, including the Annual Report.

This policy will help us to meet our environment medium term goals, set out in our vision and values:

- Deliver our comprehensive water efficiency strategy.
- Enhance biodiversity on our land holdings.
- Make sure that all sewage works meet their consents.
- Increase our use of energy from renewable sources.
- Make sure that bathing waters in our region meet EU standards.
- Reduce waste and increase recycling.
- Reduce our carbon footprint.
- Prevent pollution incidents.
- Maintain leakage levels at or below the sustainable economic level.

We annually review the environment policy and the way it operates, or more frequently in the case of significant change to the nature or scope of environmental risk in the business.

*Heidi Mottram*

**ORIGINAL SIGNED BY  
HEIDI MOTTRAM  
CEO 2014**

