

ENVIRONMENTAL INFORMATION REGULATIONS POLICY STATEMENT

NWG recognises the impact its operations and activities have on the environment. In everything we do, we aim to protect and improve the environment for the benefit of all.

We understand that for proper public debate the public need to be kept informed about our activities and how they affect the environment. We actively encourage this participation. We are fully committed to meeting our obligations under the Environmental Information Regulations 2004 (EIR) and recognise that they are essential to maintaining our reputation as an ethical, honest and trustworthy company.

As Chief Executive I am committed to the continuous improvement of EIR compliance controls and culture throughout the business. We will work as one team to ensure the EIR are fully complied with by:

- Making sure we are ethical, open and honest about the environmental information we hold
- Effectively responding to requests for information within the statutory timescales
- Ensuring the public right of access to environmental information is established, respected, supported and encouraged
- Keeping applicants informed of the progress of their requests
- Proactively publishing environmental information in order to promote transparency and accountability
- Ensuring applicants seeking environmental information are offered the best advice and assistance
- Providing training, guidance and support to employees to enable them to comply with their obligations under EIR and the NWG EIR policy.



Heidi

Original signed by
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CEO
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