

BRUNTON PARK FLOOD ALLEVIATION

Progress update

Phase one of the flood alleviation scheme is now complete. Our contractor, Seymour, left site on Tuesday 17 November and the majority of cabins have been removed. A single cabin and storage container will remain in the compound area over the winter period and will be used for phase two. Please note the upper cabin will not be returning next year.

We can now confirm that the foul storage tank which was installed on Lincoln Green has been commissioned, ready to provide additional storage in times of heavy rainfall.

Road and footpath reinstatement

Final resurfacing and white lining is now complete along sections of; Clayworth Road, South Ridge, Princes Close, Milford Gardens, Waterbury Road and Davenport Drive.

Improvement work to the temporary reinstatement on Fairway Close and Princes Road is complete. Both streets will be used as the haulage route for the second phase of the earthworks on the golf course, with final resurfacing work programmed in July 2016.

What to expect over the winter period

The new playground will be ready for use in May 2016. We will be working with Newcastle City Council on the design, which we will discuss with local groups and schools before it is finalised. On completion of the playground, the size of our temporary compound will be reduced allowing us to partially reinstate an area of Lincoln Green early before opening up the new playground.

If you would like to discuss the playground with us please contact our customer centre on **0345 717 1100** and ask to speak with Paul Davison, Project Manager.

Thank you

The completion of the work will provide additional capacity and defences to reduce the risk of flooding from the Ouseburn and the surface water drainage system on the estate.

We would like to thank you for your continued cooperation and support during this project and we will be in touch in March 2016 with more information on phase two. We recognise our work does cause disruption across the estate and your patience is greatly appreciated.

With best wishes for the festive season and for a peaceful 2016.

CONTACT US

Northumbrian Water

In the event of further flooding, or if you experience flooding for the first time, please report the incident by calling the freephone floodline on **0800 328 7648**.

If you require further information or advice please contact our Customer Centre on **0345 717 1100** or log onto www.bruntonparkfloodalleviation.co.uk.

You can also follow us on twitter [@nwater_care](https://twitter.com/nwater_care) and [@NorthumbrianH2O](https://twitter.com/NorthumbrianH2O).

The Environment Agency

A free flood warning service is provided for areas at risk of flooding from rivers and the sea. You can receive warnings by phone, email, text or fax.

To sign up for the Flood Warnings Direct service, visit their website or call their Floodline on **0345 988 1188**.

To contact the Environment Agency please call **03708 506 506** or log onto www.gov.uk/environment-agency.

Newcastle City Council

To report any flooding incident, including highway flooding and blocked drains or gullies, please call Envirocall on **0191 274 4000**.

You can also log onto their website at www.newcastle.gov.uk/environment/environment/floodmanagement.

BRUNTON PARK FLOOD ALLEVIATION

Our plans for phase two

Below are our plans for phase two which we outlined in our October newsletter and at our customer session held on Thursday 15 October. We will return to site on Tuesday 29 March 2016 to complete the second phase of earthworks and expect to complete this by Friday 15 July 2016.

This phase of work will include the completion of:

- the new Ouseburn channel;
- flood defence embankments and walls;
- diversion and construction of surface water outfalls;
- excavation of the sustainable urban drainage system (SuDs) storage basin;
- landscaping and reinstatement throughout the site.

A summary of the planned work is outlined below. Please note that our return to site and progress will of course be subject to weather and site conditions.

Activity	Start Date	End Date
Restart Lincoln Green temporary compound	29 March 2016	5 April 2016
Re-install temporary bridge at Fairway Close	29 March 2016	29 March 2016
Excavate new Ouseburn channel and flood embankments	4 April 2016	2 May 2016
Divert and install surface water pipework and outfalls	25 April 2016	16 May 2016
Remove temporary bridge at Fairway Close	29 April 2016	29 April 2016
Complete flood defence walls around the Communal Garden and The Fairway areas	16 May 2016	6 June 2016
Excavate SuDs storage basin	6 June 2016	20 June 2016
Landscape and reinstate golf course area	13 June 2016	27 June 2016
Permanent road reinstatement of Fairway Close and Princes Road	4 July 2016	18 July 2016
Remove temporary compound and reinstate Lincoln Green	4 July 2016	18 July 2016

The completion of the above work will provide additional capacity and defences to reduce the risk of flooding from the Ouseburn and the surface water drainage system on the estate.

CONTACT US

Northumbrian Water

In the event of further flooding, or if you experience flooding for the first time, please report the incident by calling the freephone floodline on **0800 328 7648**.

If you require further information or advice please contact our Customer Centre on **0345 717 1100** or log onto www.bruntonparkfloodalleviation.co.uk.

You can also follow us on twitter @nwater_care and @NorthumbrianH2O.

The Environment Agency

A free flood warning service is provided for areas at risk of flooding from rivers and the sea. You can receive warnings by phone, email, text or fax.

To sign up for the Flood Warnings Direct service, visit their website or call their Floodline on **0345 988 1188**.

To contact the Environment Agency please call **03708 506 506** or log onto www.gov.uk/environment-agency.

Newcastle City Council

To report any flooding incident, including highway flooding and blocked drains or gullies, please call Envirocall on **0191 274 4000**.

You can also log onto their website at www.newcastle.gov.uk/environment/environment/floodmanagement.