

Transport

Performance summary 2007/08

KPI, milestone or target	Performance
Implement the Works Management programme to 1,000 vehicles and 1,500 operatives in 2007 to ensure that operational mileage is reduced (optimised).	➡
Encourage the use of video conferencing whenever possible, in particular when journeys between our northern and southern operating areas can be avoided.	✓
Encourage car sharing amongst employees, offering enhanced mileage allowances for those who car share.	✓
Develop a Green Travel Plan for our new building facility at Hanningfield.	✓

KPI performance key

KPI Achieved	✓
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KPI Ongoing	➡
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KPI Not achieved	✗
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Performance targets 2008/09

KPI, milestone or target
Implement the Works Management programme to 1,000 vehicles and 1,500 operatives in 2009 to ensure that operational mileage is reduced (optimised).
Encourage the use of video conferencing whenever possible, in particular when journeys between our northern and southern operating areas can be avoided.
Encourage car sharing amongst employees, offering enhanced mileage allowances for those who car share.
Develop a Green Travel Plan for our new building facility at all main office sites.

Implement the Works Management programme to 1000 vehicles and 1500 operatives in 2007 to ensure that operational mileage is reduced (optimised).

Performance 2007/08

KPI Ongoing 

The vehicle management systems utilise Global Positioning Satellite (GPS) which provides information on vehicle locations and their routes, enabling identification of the correct vehicle to respond to an incident based on distance and availability. Vehicle tracking was rolled out to almost 1000 vehicles by the end of February 2008. We are confident that mileage per job has been reduced and the process of analysing data to confirm this is underway. The next part of the programme is to roll out personal digital assistants (PDA's) to all operatives ensuring they are integrated with the management systems; this is ongoing with completion of the project scheduled for the middle of 2009.

Encourage the use of video conferencing whenever possible, in particular when journeys between our Northern and Southern operating areas can be avoided.

Performance 2007/08

KPI Achieved 

We have 12 video conferencing suites available, seven in our northern operating area and five in the southern area. The conferencing facilities can be used to communicate with company facilities and facilities from other organisations, on many occasions eliminating the need for travel completely, or replacing a longer journey with one to a video conferencing facility.

Encourage car sharing amongst employees, offering enhanced mileage allowances for those who car share.

Performance 2007/08

KPI Achieved 

We have introduced a more robust system for collating business mileage for company and casual car users; the system also highlights the amount of carbon produced from a journey, increasing the awareness of a journey's CO2 to the user.

Although the company has always encouraged car sharing on an informal basis it has now been included in our employee handbook to formalise the process and to include financial incentives for the vehicle owner. The enhancements are payable when employees are required to travel for business purposes, and two or more employees travel together in one vehicle, the car 'owner' may claim a car sharing allowance.

Develop a Green Travel Plan for our new building facility at Hanningfield.

Performance 2007/08

KPI Achieved ✓

In order to obtain planning permission for the new office building at Hanningfield a green travel plan was required. A plan was produced and submitted with the planning application. The Company decided to deliver more than the minimum required to obtain planning and as such we have now commenced four green travel plan projects under the banner of *yourtravel*. These plans cover offices at Hanningfield, Lowestoft, Pity Me, and Washington.

The objective of the *yourtravel* initiative is to provide employees with ways of minimising their environmental impact due to commuting. The Hanningfield plan is the most developed and so far we have initiated a car sharing scheme, run a lunchtime bus service to Chelmsford, give green travel information during new starter induction, provided a carbon compensation donation scheme, and have ensured that facilities for cycling are included in the design of the new building. These initiatives and the ones being developed in the other projects will help employees reduce their commuting impact.