



# Apply for payments by Water Direct (third party deduction scheme)

## Enquiry via this form will be answered within 5 working days

If your contact is an emergency and/or you need an immediate response please do not use this form. Telephone our customer centre on 08457 335566 (Monday to Friday 8am to 8pm and Saturday from 8am to 1pm where one of our customer advisors will be happy to help you. We can often resolve queries more quickly if you call us.

Customer reference / account number:

Current address including postcode:

Details of the person in receipt of Job Seekers Allowance (Income based), Income Support, Minimum Income Guarantee / Pensions and Savings Credit, or Employment and Support Allowance.

Title:  First name:  Surname:

Date of birth:

National Insurance number:

Name and address of Benefit Office:

Home telephone number (please enter STD code and number):

Mobile telephone number:  Contact telephone number:

Email address:

Please tick which benefit you are in receipt of. **Please note no other benefits will allow water direct deductions.**

Jobseekers allowance (Income based)

Income Support

Minimum Income Guarantee / Pensions and Savings Credit

Employment and Support Allowance

Previous address including postcode:

Were you responsible for the bills here? Delete as applicable. Yes / No

Customer reference / account number if known for previous address:

## Declaration and privacy notice\*

I declare that the information supplied in respect of my application for Water Direct is true and correct. For the purpose of processing my application, I consent to you sharing information regarding my account with my local DWP Office. I understand that if future circumstances require it, Northumbrian Water may need to share my information with other appropriate agencies in connection with payment of my account. I consent to Northumbrian Water applying on my behalf.

Customers signature:  Date:

Please send the completed form to: Northumbrian Water - PO Box 300, Durham, DH1 9WQ