

Water Supply (Water Fittings) Regulations 1999 Guidance Note 2



Customer Services: 0845 7171100

Approved Contractors (Plumbers and Groundworkers)

1. The government sees the Approved Contractor Scheme as an integral part in the development of the application of the Water Supply (Water Fittings) Regulations 1999.
2. As a member of an approved scheme the certificated contractor is exempt from certain notification procedures in accordance with Regulation 5 of the Water Supply (Water Fittings) Regulations 1999. (For further information refer to Guidance Note 1).
3. There are a number of schemes in operation all of which are fundamentally the same and of equal standing. Each having the prime objective of ensuring all new plumbing work is installed in compliance with the Water Supply (Water Fittings) Regulations 1999.
4. In each scheme the contractor must undergo examinations of competency in both practical & theoretical aspects of the regulations. He/she will carry comprehensive indemnity insurance. He/she will be fully registered and details of that registration can be examined upon request.
5. As an approved contractor he/she is entitled to display a certificate of approval clearly indicating which organisation he/she is certificated by.
6. The approved contractor is certificated over and above that level required to be a member of the Institute of Plumbers.
7. The major benefits to a customer in using an approved plumber is that as a member of any approved scheme the contractor will guarantee the compliance and bear the responsibility of any work with regard to the Water Supply (Water Fittings) Regulations 1999. He/she will issue certification of that work to both the customer and the local water undertaking where required under Regulation 5 of the Water Supply (Water Fittings) Regulations 1999. The use of an approved contractor can also remove the need for inspection of work by Northumbrian Water and avoid any subsequent time delay.
8. Northumbrian Water does not operate its own scheme but as a member of WRAS (Water Regulation Advisory Scheme) along with several other water companies throughout Great Britain it contributes to both the promotion and running of a national scheme called WIAPS (Water Industry Approved Plumber Scheme).
9. Full details of this scheme can be obtained from WRAS via their website www.wras.co.uk or from Northumbrian Water Customer Services. (Telephone number above).
10. Other schemes are operated by Thames Water, Anglian Water, Seven Trent Water, Yorkshire Water, The Institute of Plumbers, the Association of Plumbing and Heating Contractors and the Scottish & Northern Ireland Plumbing Employers' Federation. Details of these memberships or those contractors registered with them are not available from Northumbrian Water at present but can be obtained from the individual organisations.
11. Within each scheme there is a subdivision giving partial accreditation to those contractors specialising in groundworks only. These contractors will be able to display a badge stating groundworks approval only and will be so registered within the scheme.
12. Details of those approved WIAPS registered plumbers & groundworkers operating within the Northumbrian Water area of water supply are given overleaf.
13. We suggest that a minimum of three estimates be obtained prior to engaging any contractor.

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Water Industry Approved Plumbers Scheme – Approved Groundworkers

Shepherd Construction
Chestnut Street
Darlington
Co Durham
DL1 1QH
Tel 01325 489900

Ord House Country Park
East Ord
Berwick upon Tweed
Northumberland
TD15 2NS
Tel 01289 305288

Peter Metcalfe
Holm Lynn Farm
North Cowton
Northallerton
North Yorkshire
DL7 0HG
Tel 07764 306621

Addison Plant Ltd
Wilson Street
Thornaby
Stockton on Tees
TS17 7AR
Tel 01642 602666

Flowtech Water Services
97A West Avenue
Westerhope
Newcastle upon Tyne
NE5 2LL
Tel 0191 2716983

Kevin Tilmouth Garden
Design
10 Farnham Grove
Blyth
Northumberland
NE24 3HN
Tel 01670 354196

Advantage Utilities
Services Ltd
TEDCO Business Centre
Viking Industrial Park
Rolling Mill Road
Jarrow
NE32 3DT
Tel 0191 428 3411

GWE Utility Solutions
Suite G1 Parsons House
Parsons Road
District 2
Washington
NE37 1EZ
Tel 0871 2000150

Fastflow Pipeline Services
12 Parsons Road
Parsons Industrial Estate
District 2
Washington
Tyne & Wear
NE37 1HB
Tel 0191 4157744

Lindisfarne Lodge
Waren Caravan Park
Waren Mill
Bamburgh
Northumberland
NE70 7EE
Tel 01668 21436

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Water Industry Approved Plumbers Scheme – Approved Plumbers

Morrison Facilities Services Ltd Back of Station Lane Birtley Chester le Street Co Durham DH3 1DB Tel 0191 411 2630	Atmosphere Services Ltd 2 High Carlbury Farm Cottages Piercebridge Darlington Co Durham DL2 3TT Tel 07973 745484	K Armstrong Domestic Plumbing 6 Dunkeld Close South Beach Blyth Northumberland NE24 3SP Tel 01670 365160	Tynedale Boiler Maintenance 3 Cross Bank Barrasford Hexham Northumberland NE48 4AF Tel 01434 681647
A C Bircham Plumbing & Heating 4 Bradley Avenue Houghton le Spring Tyne & Wear DH5 8JY Tel 0191 512 1311	Acorn Plumbing & Heating Ltd Acorn House The Orlands Aycliffe Village Newton Aycliffe Co Durham DL5 6LW Tel 01325 320409	Advantage Utilities Services Ltd TEDCO Business Centre Viking Industrial Park Rolling Mill Road Jarrow Tyne & Wear NE32 3DT Tel 0191 4283411	JS Hills & Son North View Bellingham Hexham Northumberland NE48 2JN Tel 01434 220559
RDA Plumbing & Domestic Services 4 Front Street Croxdale Co Durham DH6 5HY Tel 01388 810656	A P Bunce Plumbing & Heating 19 Ronaldshay Drive Richmond North Yorkshire DL10 5BD Tel 1748 826796	Aquaflow Utilities Ltd 207 TEDCO Business Centre Viking Industrial Park Rolling Mill Road Jarrow Tyne & Wear NE32 3DT Tel 0191 426 0102	AJ Yearnshire Plumbing & Heating Engineer 22 George Street Amble Morpeth Northumberland NE65 0DW Tel 01665 711970
Anda Plumbing Services 8 Park View Witton Gilbert Durham Co Durham DH7 6TH Tel 0191 3718331	Matthew Charlton Ltd Charlton House 135 Elswick Road Newcastle upon Tyne NE4 6SQ Tel 0191 272 7060	Castle Building Services 12 Witney Way Boldon Business Park Boldon Tyne & Wear NE35 9PE Tel 0191 5194666	R R Plumbing & Heating Services 3 Amelia Gardens East Herrington Sunderland Tyne & Wear SR3 3PE Tel 0191 5229353
D Chapman 8 Southway Lauceston Co Durham DH7 0JL Tel 01207 521501	MGH Contract Services Ltd Wingrove House Ponteland Road Newcastle upon Tyne NE5 3DP Tel 0191 271 6789	J P Plumbing & Heating 8 Station Road East Boldon Tyne & Wear NE36 0LD Tel 0191 5366413	DVP Property Maintenance 69 Ormonde Street Sunderland SR4 7PN Tel 0191 528 5731
Design Services 18 Whitehouse Court Ushaw Moor Co Durham DH7 7NH Tel 0191 373 1030	J & G Ferguson 21 Highfield Road Gateshead Tyne & Wear NE8 3SE Tel 0191 775 3159	C H Plumbing Services Ltd Imaway Dipe Lane East Boldon Tyne & Wear NE36 0PH Tel 0191 519 1641	Fred Stoddart Ltd 28 Wilson Street North Sunderland Tyne & Wear SR5 1BB Tel 0191 567 3960
Hot & Cold Plumbing & Heating 46 Bourne Avenue Darlington Co Durham DL1 1LN Tel 01278 652326	Morrison Facilities Services Unit K Derwenthaugh Industrial Estate Blaydon Tyne & Wear NE16 3BQ Tel 0191 414 9291	Effective Property Maintenance Jemerdale House Wardle Terrace Crawcrook Ryton Tyne & Wear NE40 4RZ Tel 0191 413 6004	S K Plumbing & Maintenance 15 Bilsdale Road Longlands Middlesbrough Cleveland TS4 2LQ Tel 07887 735101
Hurworth Plumbing & Heating 1 Manorfields Hurworth Darlington DL2 2BG Tel 01325 721547	Robert Kirkland (Blyth) Ltd 62-66 Bridge Street Blyth Northumberland NE24 2AP Tel 01670 360238		

(continued overleaf)

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Water Industry Approved Plumbers Scheme – Approved Plumbers (cont)

AJR Solutions
14 Lycium Close
Marton Manor
Middlesbrough
TS7 8RS
Tel 07887 557123

Mike Barnfather
Four Winds
Whorl Hill
Faceby
Middlesbrough
TS9 7BZ
Tel 01642 701315

M Woodrow
15 Hob Hill Close
Saltburn by the Sea
Cleveland
TS12 1NB
Tel 01287 622771

Kevin Ralston Plumbing &
Heating
22 St Cuthberts Walk
Liverton Mines
Saltburn by the Sea
Cleveland
TS13 4QC
Tel 01287 643704

Aquaflow
27 Ledbury Way
Guisborough
Cleveland
TS14 7PQ
Tel 01287 630416

John L Bullen
8 The Larun Beat
Yarm
Stockton on Tees
TS15 9HW
Tel 01642 781614

Twin Services
70-72 Skinner Street
Stockton on Tees
TS18 1EG
Tel 01642 606067

AAG SWEPCO Ltd
17A Bishopton Lane
Stockton on Tees
TS18 1PS
Tel 01642 702222

LJJ Ltd
1st Floor Shackleton House
Falcon Court
Preston Farm
Stockton on Tees
TS18 3TS
Tel 01642 617517

PH Beaumont Plumbing &
Heating
69 Bedale Avenue
Billingham
Cleveland
TS23 1AP
Tel 01642 558592

Crestbrook Heating Ltd
9A-11 Whitby Street
Hartlepool
Cleveland
TS24 7AD
Tel 1429 263191

Crystal Clear Plumbing
46 Beech Grove
Trimdon Station
Co Durham
TS29 6BH
Tel 07834 72216